

KYC (KNOW YOUR CUSTOMER) POLICY

As per AML Law the Financial Organization applies enhanced customer identification and due diligence procedures to customers, that pose a high level of risk for money laundering or terrorist financing and are classified by the Financial Organization as high risk on the basis of its customers' acceptance. OX Capital Markets Ltd holds a zero tolerance fraud policy, and is taking all measures possible to prevent it. Any fraudulent activity will be documented and all related accounts to it will be immediately closed. All funds in these accounts will be forfeited.

OX Capital Markets Limited aims to ensure the integrity of any sensitive data it obtains, such as your account information and the transactions you make, using a variety of security measures and fraud controls. Securing your electronic transactions requires us to be provided with certain data from you, including your preferred deposit method.

When you deposit funds we will require the following documents to be provided to the company within 72hours from the time of your account opening.

- A copy of your valid passport with the signature page.
- Copies of your credit cards, used to make the deposit (Front side with only the 4 last digits visible, back side with the CVV covered).
- A copy of a recent utility bill (not older than 3months) in your name and address if you have any questions please don't hesitate to contact our customer support: support@oxmarkets.com.
- Verification documents may require official translation to the English language.

When do I need to provide these documents?

We highly appreciate you taking the time to provide us with all the necessary documents in order to avoid any delays in processing your transactions. We require the receipt of all the necessary documents prior to making any cash transactions to your benefit. Some circumstances may require us to request these documents before allowing any other activities in your account, such as deposits or trades. Please note that if we will not receive the required documents on file, your pending withdrawals will be cancelled and credited back to your trading account. We will notify you on such event via our system.

How can I send you these documents?

Please scan your documents, or take a high quality digital camera picture, save the images as jpegs, then send it to us via mail to support@oxmarkets.com.

How do I know my documents are safe with you?

OX Capital Markets Limited holds the security of documentation at highest priority, and treats all documents it receives with utmost respect and confidentiality. All files we obtain are fully protected using the highest level possible of encryption at every step of the review process.

We thank you for your cooperation in helping us make OX Capital Markets Ltd a safer place to trade.

